



Privacy policy

RBCA is committed to safeguarding your privacy, while providing a high quality of service. From time to time we may permit your data to be used by Associate Members, or by selected third parties, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these.

We will use the information collected online to help us understand more about how our site is used by visitors, and to develop and enhance our services to you. This is statistical data about our visitors' browsing actions and patterns, and does not identify any individual.

For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. **Cookies** contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site. Please note that our advertisers may also use cookies, over which we have no control.

Any queries or notices under the **Data Protection Act** should be addressed to the Membership Secretary at membership@rentbackcharter.com or as directed on the "Contact Us" page of our website.

When you provide RBCA with **personal information**, for example, when registering for membership, or responding to questionnaires, we take steps to ensure that your information is treated securely. Any payment transactions will be encrypted using SSL technology.

Please note that we provide the public with a Member Search facility from our site; this confirms the membership number, name, and membership status upon query, but does not disclose contact details or other personal information.

The data you provide to RBCA may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"); it may also be processed by staff outside the EEA employed by our suppliers. Such staff may be engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing.

Where we have given you (or where you have chosen) a **Password** to enable you to access certain restricted parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

RBCA makes every effort to ensure the security and integrity of **emails** on our systems. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information after we've received it, RBCA cannot ensure or guarantee the security of information when it is being transmitted.

Note: Any changes we may make to our privacy policy in the future will be posted on this page; please check regularly. This privacy policy only covers the website at **www.rentbackcharter.com**; other links within this site to other websites are not covered by this policy. Once you have accessed another website via one of our links you will be subject to the security and privacy policy of that site.

8th July 2008